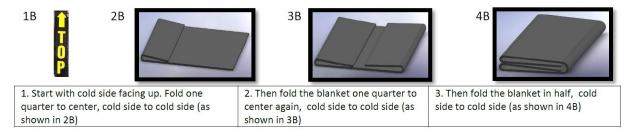


1. Disclaimer

- All returned product MUST be clearly marked with an authorization number on the package or it will be rejected and/or discarded. No exceptions.
- Authorized returns MUST arrive within 30 days of authorization date. Otherwise, rights to warranty are forfeited.
- In order to inspect returned products, it is probable that the blanket will need to be cut open and dissected to review all internal components. In such cases, the inspected blankets will be discarded.
- After thorough inspection, a determination will be made by our engineering team as to warranty eligibility. Warranty items will be replaced at no cost to the customer. If it is determined that the product does not fit within our warranty parameters, the blanket will be discarded.

2. Folding Instructions

• When folding the blanket avoid creasing and crumpling. Fold lines should have an arch to prevent damage to the blanket. (Ref. images 2B, 3B, and 4B)



- Note: Only fold the blanket as many times as necessary to prepare for storage. Excessive folding or creasing may damage your blanket!
- Never fold the blanket hot to hot!
- Never roll the blanket up!
- Ignoring folding instructions is considered to be Customer Damage and the warranty will be void.

3. Handling Instructions

- On all returns, freight should be prepaid. **Collect shipments will be rejected.**
- Ensure that you CLEAN your blanket before returning it. Powerblanket[®] is not equipped to handle dirty blankets or blankets soiled with unknown substances. Blankets that are returned dirty or contaminated will be rejected.
- If your blanket came with any accessories (insulated top, temperature controller, bungee cords, etc...), please make sure you return ALL of the items that came with your blanket.

Not following these directions may void the warranty.