



STANDARD PRODUCT WARRANTY

1. LIMITED WARRANTY POLICY

Manufacturer warrants Ready to Ship products sold as “new” to be free from defects in material and workmanship under normal and proper use and servicing for a period of the shorter of one (1) year from the date of purchase by a retail customer. MANUFACTURER MAKES NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND, EXPRESSED OR IMPLIED, IN FACT OR IN LAW, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE OTHER THAN THE LIMITED WARRANTY SET FORTH ABOVE.

2. EXPRESS DISCLAIMER

Manufacturer MAKES NO WARRANTIES OR REPRESENTATIONS AS TO THE Products, EXCEPT AS SET FORTH ABOVE. ALL IMPLIED WARRANTIES AND CONDITIONS, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT, ARE HEREBY DISCLAIMED.

3. WARRANTY EXCLUSIONS

Exclusions from warranty consideration include, but are not limited to: normal wear and tear; abuse, misuse, or non-standard application; act of nature; lack of proper maintenance; unauthorized repair; unauthorized product modification; or rolled up blankets (they should be folded according to instructions). The user of the Manufacturer’s Products is expected to follow all operating instructions and make periodic checks and inspections to ensure the physical condition and performance of the Product(s). Neither Manufacturer, nor its representatives, assumes any responsibility for results of the use of the Products beyond the operation and performance of the Products themselves. Only the Manufacturer is authorized to make any warranty or representation and the customer may not rely on any other warranty or representation. All implied warranties are hereby disclaimed.

4. RETURNS

- a. When any of Manufacturer’s Products have been authorized to return for any inspection, or replacement, it must be returned as specified in the Return Merchandise Authorization Form.
- b. A Manufacturer-issued Returned Material Authorization (RMA) number authorizing a product return must be acquired prior to sending any return. In addition, documentation of model, product serial number, dealer invoice number, dated proof of resale, and description of failure shall accompany all returns.



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- c. All returns must come freight prepaid and in its original container, or in a manner conducive to proper shipping and handling procedures. Product(s) replaced, or shipped in accordance with manufacturers' warranty policy for doing so will be returned freight prepaid.
 - d. Manufacturer reserves the right to postpone, delay, or refuse warranty claim consideration for either unauthorized returns or returns made by dealers or distributors whose open and active accounts are past due or delinquent. The dealer or distributor agrees that no warranties or other guarantees on any products shall be made in excess of those made by Manufacturer. This agreement excludes Manufacturer or its representatives from all liability not covered in this Warranty.

5. REFUSAL OF WARRANTY CLAIM

Manufacturer reserves the right to postpone, delay, or refuse warranty claim consideration for either unauthorized returns or returns made by a Distributor whose open and active accounts are past due or delinquent with respect this Agreement.